

Terms and Conditions Lang Technovation

Quotes

- Quotes are valid for 30 Days unless otherwise specifically stated.
- Quotations are conditional and are not binding.

Prices

- Prices are subject to change.

Ordering

- Minimum order value: net \$50.00
- Any modifications to current orders must be in writing and are subject to pricing and manufacturing review.

Cancellation Policy

- Orders received and processed cannot be cancelled without the express written consent of Lang Technovation and are subject to manufacturing and material charges accrued up to the date of cancellation.

Shipping

- All shipping and insurance (if requested) is payable by the customer.
- UPS ground standard unless otherwise requested FOB Hartland Wisconsin.

Payment Terms

- Net 30
- Shipments to delinquent accounts (60 days past due) only per prepay.
- Additional freight costs could apply to special order items. Special order items are considered all items not shown in our current catalog. Special order delivery time average is approx. 12 weeks.
- Payments past our payment terms of Net 30 are subject to a 1.5% interest fee.
- Large orders are subject to a down payment, before orders are shipped

Return Policy

- Goods must be properly packaged and shipped prepaid for returns.
- Return of goods with reason of false ordering of customer is charged with a 10% of value restocking fee.
- Return of goods can only be accepted if reason is submitted before goods are returned within 4 weeks of receipt of shipment.
- Original shipping costs are still the responsibility of the customer if goods are returned.
- Custom order goods are not returnable.
- Goods which are not completely paid after due date remain property of Lang Technovation Co. and a return of goods can be requested.
- All returned goods are subject to Lang Technovation inspection and must be returned in new and unused condition. An additional 10% may be charged for any refurbishing and repackaging deemed necessary. Damaged or non-functional products are not returnable and will be returned to the customer at their request and expense.

Warranty

- All product warranties are valid for 12 month from date of delivery.